

This information was prepared for convenience of Polmex on line customers. Polmex is a Western Australian innovative Engineering Company, specializing in design and manufacture of special purpose Silicone products. We Supply Silicone Replacement buttons for worn remote keys of various makes and models: Commodore, Holden, Land Rover, Toyota, Mitsubishi, Land Cruiser, Hyundai and more

For Orders please visit us on line at [www.polmex.com.au](http://www.polmex.com.au)

### **Shopping Cart / Ordering Problems ?**

Please note that Some customers may experience problems with the shopping cart if :

- they are behind a firewalled network
- when web browsers security settings are set at maximum
- when browser does not accept “cookies”

“Cookies” are small text files on your computer that identify you so that online shopping technology works. They do not take any personal information from you but if they are disabled, you will not be able to shop online.

**Your web browser must be set to accept “Cookies”** from our website in order to complete a purchase and take advantage of essential website features, storing items in your Shopping Basket.

If you need to **enable “Cookies”** for ordering on our site and require **step by step instructions**, please view attached detailed information for various browsers at the bottom of our Home stored under the file :

[“Can't Access PayPal ? – View Help Instructions”](#)

Also try using a different computer (your computer at home vs your computer at work).

If you are still encountering problems when ordering or not comfortable with changing your computer settings then please **e-mail your order to [polmex@polmex.com.au](mailto:polmex@polmex.com.au)**

- Include Item Code
- Quantity required
- Postal Address

Once We receive your order will send you order confirmation and our account details for secure PayPal (credit card payment) or bank transfer as requested.