

Q How do I enable cookies?

A To access secure websites like PayPal.com, your web browser must be configured to accept cookies.

To enable cookies, follow the steps below for your specific web browser.

For Internet Explorer version 5.5 and earlier:

1. From the Tools menu, click **Internet Options**
2. Select the Security tab and click **Custom Level**
3. There will be a section labelled Cookies
4. In the section labelled Cookies, make sure both types are Enabled and click **OK**

For Internet Explorer version 6.0:

1. Go to Start in the lower left-hand corner of your computer screen
2. Select Settings and then Control Panel
3. In Control Panel, open the Internet Options programme
4. Click **Privacy**.
5. Click **Advanced**
6. Tick the 'Override automatic cookie handling' tickbox
7. Enable Always allow session cookies
8. Click **OK** and close the Internet Options windows
9. **Log in** to your account by typing <https://www.paypal.com/> in the address bar of your web browser

For Windows XP:

1. Open your Internet Explorer browser.
2. Click **Tools** located at the top of the browser and select Internet Options
3. Click **Privacy** located at the top of the window
4. Click **Edit** located near the bottom of the window
5. On the line provided, type <https://www.paypal.com/> and click **Allow**
6. Click **OK** to exit all windows
7. **Log in** to your account at <https://www.paypal.com/>

For MSN Explorer:

1. Click **Help & Settings** in the top right-hand corner
2. Click **Web Browsing** located on the left side, halfway down the page
3. A new window will appear with the heading, What do you want to change about your web browsing settings?
4. Click MSN Explorer Security Statement
5. After the paragraph headed Security Settings, click **View, Configure Security Settings**
6. Select Custom Level
7. Scroll down the list to Cookies
8. Click the circle next to Enable for Allow cookies that are stored on your computer and Allow per-session cookies
9. Click **OK**

If you wish to disable cookies for all websites, follow these steps:

1. Click Start in the lower left-hand corner of the computer screen
2. Select **Settings, Control Panel**
3. In Control Panel, click **Internet Options**
4. Click **Privacy**.
5. Click **Edit**
6. Type https://www.paypal.com in the address bar of your web browser
7. Click **Allow** (This allows cookies to be enabled for the PayPal website only)
8. Click **OK** and close the Internet Options window

To enable cookies using Netscape in Windows:

1. Click **Edit** from the main menu bar.
2. Select Preferences and then Advanced.

3. Under Cookies, select either Accept All Cookies or Accept only cookies that get sent back to the originating server
4. Click **OK**
5. Return to the web browser and click **Reload**. (This should load the most recent versions of PayPal's web pages)

To enable cookies using Netscape 7.0 in Windows:

1. Click **Edit** from the main menu bar.
2. Select Preferences and then Privacy & Security
3. Under Cookies, select Enable All Cookies or Enable Cookies based on privacy settings
4. Click **OK**
5. Go back to the web browser and click **Reload**. You should receive the most recent versions of our web pages

To enable cookies using Netscape on a Macintosh:

1. Click **Edit** from the main menu bar.
2. Select Preferences and then Advanced.
3. Under Cookies, select either Accept all cookies or Accept only cookies that get sent back to the originating server
4. Click **OK**
5. Go back to your web browser and click **Reload**. You should receive the most recent versions of our web pages

To enable cookies for Internet Explorer using a Mac OS 10 or later:

1. Click **Explorer** at the top of your screen
2. Click **Preferences**
3. Under Receiving Files Preferences, click **Cookies**.
4. Next to When receiving cookies, select Never Ask
5. Click **OK**

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